



SAFETY POLICY

As iGA Airport Operation Inc.,

regards safety as the most important aspect at our airport. While making Istanbul one of the most important aviation centres in the world, our common goal is to provide services in accordance with the standards we are obliged to comply with, and to reach a productive organisational culture. In line with this goal, we are committed to ensuring a balanced distribution of resources, developing strategies and processes, creating a resilient and sustainable positive safety culture within the company by implementing an effective Safety Management System (SMS) that is constantly reviewed and improved, and thus adopting the following rules and principles:

- To follow the processes in accordance with the legislation in order to ensure the positive development and continuity of the SMS within our organisational structure.
- In line with our main goal of “Zero Accidents, Zero Incidents”, to perform hazard risk analyses to mitigate the hazards that could cause harm to humans or equipment, and to minimise risks to an acceptable level.
- To make safety the primary responsibility of all managers and employees.
- To identify factors affecting safety and to implement a continuous review procedure to control them.
- To prevent any undesirable situation through a proactive approach, rather than a reactive one that may be adopted after an accident, incident or occurrence.
- To identify and assess hazards that threaten safety, reducing them to the lowest possible level or acceptable level of safety (ALoS), and monitoring the process through safety risk management.
- To effectively implement Safety Management System (SMS) procedures.
- To meet the manpower, software, hardware, financial resources and all other needs required for SMS.
- As all personnel are responsible for safety in a fair culture environment, to encourage mandatory and voluntary reporting without the risk of being exposed to negative situations such as retaliation or blame, and to reward when necessary in order to develop a positive safety culture.
- Within the scope of the reporting culture, not to disclose identity information to non-SMS parties and not to question identity information in cases of voluntary reporting.
- To develop and implement effective communication strategies to ensure that iGA personnel can follow safety-related developments.
- To conduct a safety investigation in cases where iGA personnel knowingly, deliberately and intentionally fail to comply with procedures, regulations and instructions, and to ensure the careful evaluation of the matter by experts.
- To establish a safety data collection system to collect all kinds of data subject to safety within a specific system.
- To prioritise internal and/or external SMS and safety training practices in order to raise awareness of all managers and employees for an effective SMS.

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